



## RULES OF APARTMENT SUN HOUSE 60 AND SUN HOUSE 90

To avoid misunderstandings, for the sake of your comfort and safety, please read the regulations of the Sun House Apartment in Szczyrk.

By making a reservation in the Sun House Apartment, you accept the following regulations.

1. The regulations define the conditions under which you can book and rent the Sun House Apartment in Szczyrk 43-370, at ul. Modrzewiowa 12b / 6 as well as the Sun House Apartment in Szczyrk 43-370, at ul. Modrzewiowa 10a / 3
2. The contract between the Guest and the Owner of Sun House Apartments is concluded while making a reservation online or by phone.
3. The reservation is made after the advance payment of 30% of the sum agreed between the Owner and the Guest. The sum should be paid to the ING Bank account: 96105014451000009252781175 within 1 day of the telephone or online booking, with the transfer title: Guest's name and surname, date of stay, and type of apartment Sun House 90 or Sun House 60.
4. Reservations can be made by filling up the contact form on the website sun-house.pl or by e-mail at apartament@sun-house.pl, or by phone at +48 797 820 084.
5. Making the advance payment is the confirmation of the reservation. If the advance payment is not made on time, the reservation will be canceled without bearing any legal and financial consequences for the Owner.
6. The remaining sum must be paid at the account number specified in point. 3 before arriving. The sum must be credited by the bank 7 days before the Guest's arrival. Late payment of the remaining sum results in:
  - the Owner canceling a reservation made;
  - the Owner's right to keep 100% of the advance payment;
  - the right to refuse to make the selected during the booking process Sun House Apartment available without bearing any legal and financial consequences for the Owner.
7. You may cancel the free reservation 30 days before arrival.
8. The city tax of PLN 2.30 per day per person is collected in cash by the apartment staff on arrival day.
9. A damage deposit of PLN 500 is required. Payment has to be made by bank transfer to the above-mentioned account number, 7 days before arrival. The sum should be refunded within 7 days of check-out. Your deposit will be refunded in full by a bank transfer, after an inspection of the property.

**APARTAMENT SUN HOUSE**  
43-370 SZCZYRK  
ul. MODRZEWIOWA 12b/6  
+ 48 661 541 557  
apartament@sun-house.pl  
sun-house.pl



10. The concluded contract covers the rental of the Sun House Apartment on a specified date. The price includes utilities and final cleaning.
11. On the day of arrival, the Guest is requested to contact the apartment staff 20 minutes before reaching the place. The keys to the apartment should be kept on the Guest's own with due care to avoid losing them. For the loss of keys, a fee of PLN 300 will be charged.
12. The hotel day lasts from 3.00 p.m. on the check-in day until 10.00 a.m. on the check-out day.
13. The Guest is obliged to immediately inform the Owner of any events that may expose him to damage. The Guest is responsible for any damage caused to the equipment and the premises, committing themselves to cover them no later than on the day of departure.
14. The curfew in the apartment lasts from 10 PM to 07 AM.
15. Apartment Sun House 90 is suitable for a maximum of 8 people, Apartment Sun House 60 is suitable for a maximum of 6 people.
16. Smoking is strictly forbidden in the apartments - under penalty of PLN 500.
17. In a dry sauna, you can gently sprinkle the stones with water in a way that it does not leak onto the heaters in the furnace.
18. It is strictly forbidden to leave the fire or hot embers in the fireplace unattended in the apartments.
19. It is strictly forbidden to use open fire in the apartments, e.g. grill.
20. It is possible to extend the stay if there is a free date. The price for the extended stay is compatible with the price list.
21. Sun House Apartments accept pets - please mention the fact of arriving with your pet while making a reservation. Guests take full responsibility for the animals and any damage caused by them.
22. In winter, we recommend using chains or a 4x4 car. It is also recommended to check the location of the apartment on the Google map for a trouble-free journey. The road and driveway are steep.
23. In case of unforeseeable circumstances, which effects cannot be immediately eliminated by customary means, the Owner reserves the right to propose a replacement date, different from the one originally booked. The Owner has the right to withdraw from the contract in case of events that are beyond the Owner's control. This also applies to cases where the personal safety of the Guest or his property cannot be guaranteed for reasons beyond the Owner's control. The costs paid by the Guest are immediately refunded, apart from the costs for services already provided.



24. When making a reservation on the sun-house.pl website, the Guest declares that they agree to the processing of their personal data related to the booking and for marketing purposes by the Owner, following the provisions of the Regulation of the European Parliament and the Council (EU) 2016/679 of 27 April 2016 on the protection of individuals concerning the processing of personal data and on the free movement of such data, and repealing Directive 95/46 / EC (general regulation on data protection), in particular art. 6 of this regulation laying down general rules for the compliance of data processing. The consent to entrust the processing of data for marketing purposes is voluntary. Personal data is protected following the regulation available at <https://www.giodo.gov.pl/pl/569/9276> in a way that prevents access by third parties. The Guest has the right to inspect their personal data, correct them, and request removal. In order to do so, the Guest should contact the Owner of the apartment.

25. Invoices for the stay are issued upon request within 7 days from the date of check-out. The invoice is exempted from VAT. By accepting these Regulations, you also agree to receive the invoice in electronic form.

26. Leaving the apartment earlier, for reasons beyond the Owner's control, does not entitle the Guests to a partial refund.

27. For children left in the apartments and its external surroundings responsible are their statutory representatives, parents, or legal guardians.

28. Sun House Apartments reserve the right to refuse to accept a Guest who does not have a valid ID card or does not want to show the document, is under the influence of alcohol or other intoxicants, or grossly violated the Regulations during the previous stay.

29. There is a ski room with a ski boot dryer in the basement of the apartment building. It is strictly forbidden to enter other parts of the building in ski boots.

30. In the Sun House apartments, you enter the sauna at your own risk.

31. Sun House Apartments do not take responsibility for items left by guests in the apartment, garage, ski room, and the entire area around.

32. No people outside the booking are allowed.

33. It is strictly forbidden to organize any kind of event in the Sun House apartments.

34. The law applicable to disputes between the Owner and the Guest is the Polish law. Disputes will be settled by the court to which the Claimant is a subject.

35. The owner reserves the right to change prices.



36. The Sun House apartment reserves the right to evict guests in case of breaching the apartment regulations and to charge a one-time fee in case of failing to comply with the above points without a refund for the stay.

37. In case of an intervention by the police or neighbors due to inappropriate behavior, guests will be asked to leave the apartment immediately, without a refund for the stay.

38. By accepting the terms of the regulations, the Guest accepts the privacy policy put on the sun-house.pl website

39. The administrator of your personal data is Apartament Sun-House Barbara Woźnica with its registered office in Szczyrk, ul. Modrzewiowa 12b / 6. Your personal data will be processed to provide your service, according to art. 6 sec. 1 point b GDPR. You have the right to request access to your data, rectify it, delete it or limit processing, and the right to object to the processing, as well as the right to transfer data - on the terms, set out in art. 15 - 21 of the GDPR unless other legal provisions provide otherwise.